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[www.axxin.com](http://www.axxin.com)

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## Return for Service Form

Instrument Serial No.		Instrument Software Version	
Contact Name			
Contact Phone No.			
Contact Email			
<b>Return Address for Shipping</b>			
Company Name			
Street Address			
State / Province			
Country		Zip / Postal Code	
Courier Information	Name	Account Number	
<b>Service Information</b>			
All instrument data exported and archived?		<input type="checkbox"/> YES	<input type="checkbox"/> NO
Instrument cleaned and decontaminated, safe for service?		<input type="checkbox"/> YES	<input type="checkbox"/> NO
Is this a warranty repair?		<input type="checkbox"/> YES	<input type="checkbox"/> NO
Is this instrument returned for refurbishment?		<input type="checkbox"/> YES	<input type="checkbox"/> NO
Did the instrument suffer damage?		<input type="checkbox"/> YES	<input type="checkbox"/> NO
Should the non-factory labels be removed?		<input type="checkbox"/> YES	<input type="checkbox"/> NO
Description of fault:			
Please mark the items included in the instrument box. Choose from the following list:			
<input type="checkbox"/> Packaging Box <input type="checkbox"/> Packaging Foam <input type="checkbox"/> 3x Ferrites and keys <input type="checkbox"/> Power Adaptor <input type="checkbox"/> IC cartridge <input type="checkbox"/> Other: _____			
Are you authorized to request this repair and authorize payment for service and shipping charges?			<input type="checkbox"/> YES
NAME	SIGNATURE	DATE (dd month yyyy)	

*Completed form must be provided to Axxin electronically via email or shipped with the instrument before any work, inspection or service of the instrument can begin.*

PAGE NO.	FILE NAME	REVISION DESCRIPTION	FORM
1 of 1	D004056v3.4 Form, Return for Service Form, Axxin Instrument Platform.docx	The format has been updated and includes more details.	D002143v9